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DISCLAIMER: PLEASE NOTE THAT MTN SHALL NOT BE LIABLE FOR ANY LOSS AND/OR LIABILITIES A CUSTOMER MAY INCUR AS A RESULT OF BLOCKING OR ALLOWING SPECIFIC NUMBERS WITH RESPECT TO INCOMING MESSAGES.

Customers may block their number from receiving **ALL incoming messages**. However, to ensure customers do not **MISS** any vital information from Family and Friends, **customers may Allow their number** to receive incoming messages from selected numbers and short codes.

Send **“ALLOW”** with any of the information below to **“1309”** to receive messages from ONLY these contacts:

“Phone Number”

“Name (Bank Name)”

“Short code”

Example: ALLOW 0244123456, ALLOW GHANA BANK, ALLOW XXXX

REQUEST TO BLOCK ALL MESSAGES

Customer’s Name:.....

Customer’s Number:.....

Email Address:.....

Request:

Customer’s Signature:.....

Date:.....